# HEALTHWATCH REDBRIDGE ANNUAL REPORT AND FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2022

# **LEGAL AND ADMINISTRATIVE INFORMATION**

**Trustees** 

Mr Mohammed Dedat

Mrs Athena Rebecca Daniels Mrs Lorraine Yvonne Silver

Ms E Friddin

(Appointed 27 May 2021)

**Charity number** 

1156320

Company number

08389279

Registered office

1st Floor

103 Cranbrook Road

Ilford Essex

United Kingdom

IG1 4PU

**Auditor** 

Reddy Siddiqui LLP

183-189 The Vale

Acton London W3 7RW

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# TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT) FOR THE YEAR ENDED 31 MARCH 2022

The trustees present their report and financial statements for the year ended 31 March 2022.

The financial statements have been prepared in accordance with the accounting policies set out in note 1 to the financial statements and comply with the charity's [governing document], the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (effective 1 January 2019).

#### Objectives and activities

The activities are to advance health by providing relief to those in need, by reason of youth, age, ill-health, disability or financial hardship by:

- Ensuring hospital discharge procedures are safe and people are provided with the right support and information to recover effectively
- Ensuring patients, users and careers with communication impairments have information provided in an
  accessible format so that they can read it, listen to it or have someone support them to understand it before
  they make a decision about their care
- Health and social care services working better together
- · More information and availability of Mental Health services for children, adolescents and adults
- Better access, availability and continuity of GP services including out of hours services, as well as shorter waiting times in A&E.

The policies adopted in furtherance of these objects are:

- developing a communications strategy that enables us to increase our social media presence and to begin
  to identify new and powerful ways to interact with our members, stakeholders and partners
- reviewing our strategic priorities to identify and recruit staff to new roles, allowing us to better support local people
- gained the Volunteer Charter Mark, which led us to make changes to the way we recruit and retain volunteers. Although lapsed now, we have discussed re-applying for this in the future.
- redesigning our Enter and View training, making it more accessible for deaf people increasing awareness
  of Healthwatch amongst stakeholders.

We continue to review our policies and practices to ensure they relate to our objectives and activities during the year.

The trustees have paid due regard to guidance issued by the Charity Commission in deciding what activities the charity should undertake.

# TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2022

# Achievements and performance

Since 2020, Healthwatch Redbridge continues to demonstrate it can adapt to the restrictions placed on all organisations throughout the pandemic, and to emerge a stronger, more capable organisation; still ready to challenge and highlight current health and social care issues.

Our work this year has seen us identify and respond to a range of issues ranging from highlighting the barriers to accessing local dental services, the continuing impact of the Covid-19 pandemic for disabled people, and interviewing individuals to understand the effects a safeguarding review can have.

Although there was a need to change the way we work, we have still been able to engage effectively with different communities, through online events and telephone contacts. A very small part of our outreach has been in person, on a few occasions, but we hope that this will increase over the coming year.

None of this would have been possible without the support and involvement of our Board, staff and volunteers. There have been many challenges, but they have all stepped up; discussing issues and adapting to this 'new normal', with enthusiasm.

We are also very pleased to welcome new board members, Emma Friddin and Gloria Onwubiko, who will continue to support our work as we move forward this year. We would not be able to do as much as we have without them.

The coming year will also have its own challenges, as we prepare for re-contracting in 2022/23. However, for now, we will continue our work in accordance with our current pathway and hope that Healthwatch Redbridge will have the privilege of being awarded the new contract next year.

# Setting our work programme priorities for 2022/23

We continue to play an important role in bringing local communities and services together. It has continued to be difficult to engage in person with local people as we continue to feel the effects of the Covid pandemic.

We have begun to work using a hybrid model of office and working from home. Our goal this year has been to develop stronger partnerships with statutory, community, and voluntary sector organisations to improve the services across our borough and beyond. We are slowly reintroducing in-person and face-to-face events

We increased our social media presence to ensure local people had access to updated and current information provided through trusted sources such as Redbridge Council, Public Health Redbridge (PHR), NHS England, Healthwatch England (HWE), Barts Health Trust, Barking, Havering and Redbridge University Trust (BHRUT), and the Barking & Dagenham, Havering and Redbridge Clinical Commissioning Group (BHRCCG).

# Work Plan 22/23

Each year, we create our work programme based on a review of issues we are made aware of and trends identified during the year. Based on some of the issues discovered, our board approved several projects this year including:

# Making Safeguarding Personal - Hearing the voice of service users

 We carried out several in-depth interviews with service users and carers who had used the local authority safeguarding service. We have produced a report with recommendations which will be presented to the Redbridge Safeguarding Adults Board in April 2022. We are confident these recommendations will form the basis for future user engagement opportunities.

# TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2022

#### **Accessing Dental Services**

- Since April 2021, over a quarter of telephone and online enquiries have raised concerns about access to dental practices and people who are struggling to book an appointment. The issue of access to dentists began prior to Covid-19, but the pandemic has made the situation much worse.
- We carried out a patient survey, mystery shopping exercise, and researched patient feedback through online feedback forums. This information has been shared both locally and nationally.
- We created and published an accessible user guide to support local people to understand how they might be able to access dental services in the borough. This year, we are planning to review community dental services for disabled and older people.

#### **Accessible Information Standards**

- We worked closely with our national body, Healthwatch England (HWE) and NHS England, as they
  completed a national consultation on accessible information.
- We worked with One Place East (OPE) to gather disabled people's comments and concerns about the
  issues of accessing GP appointments (only telephone appointments and triage offered). Issues existed
  before the pandemic but have worsened. A report on the findings with video clips of user stories is currently
  being completed. We are also working with people who are profoundly Deaf in order to identify issues and
  lead to service improvements.

#### Post Covid Syndrome Review

- Due to national concerns raised recently where it is estimated that over 100,000 people have Covid symptoms lasting more than three months, we wanted to understand the impact of Long Covid within our borough.
- With support from Public Health Redbridge, we are currently completing a project to engage with patients using the Long Covid Clinic at King George Hospital.

#### **Community Network and Community Cash Fund**

- We planned to increase our community reach by launching a new Healthwatch Community Network in March 2022.
- We will hold in-person and online meetings each quarter to encourage more Voluntary and Community Sector (VCS) organisations to be involved.
- This work will tie in with the launch of our Community Cash Fund. We have re-established our small grants funding programme for Community Network members to increase our community reach and highlight the issues of health inequalities within the borough.

# TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2022

#### Financial review

We continue to revisit our finances ensuring we are fully compliant with the requirements for the organisation and to best meet the needs of our members and non-members throughout the year.

It is the policy of the charity that unrestricted funds which have not been designated for a specific use should be maintained at a level equivalent to between three and six month's expenditure. The trustees consider that reserves at this level will ensure that, in the event of a significant drop in funding, they will be able to continue the charity's current activities while consideration is given to ways in which additional funds may be raised.

This level of reserves has been maintained throughout the year.

The principal sources of income remain our main contract to provide the Healthwatch service within the London Borough of Redbridge. The charity has also received some small commissions from organisations such as Redbridge Clinical Commissioning Group and Redbridge Safeguarding Adults Board during the year to support a number of patient engagement projects.

At the outset of each financial year the trustees discuss risks associated with undertaking activities and to the extent possible, work towards mitigating these risks. The trustees have assessed the major risks to which the charity is exposed and are satisfied that systems are in place to mitigate exposure to the major risks.

#### Structure, governance and management

The charity is a company limited by guarantee and was registered with the Charity Commission for England and Wales on 5th February 2013.

This year has seen some of our longest serving trustees stand down for a variety of reasons, and we would like to say a personal thank you to each for their contribution over the years. The trustees, who are also the directors for the purpose of company law, and who served during the year and up to the date of signature of the financial statements were:

Mr Mohammed Dedat Mrs Athena Rebecca Daniels Mrs Lorraine Yvonne Silver Ms E Friddin

(Appointed 27 May 2021)

Mrs Lorraine Yvonne Silver is the Chair of the charity.

None of the trustees has any beneficial interest in the company. All of the trustees are members of the company and guarantee to contribute £1 in the event of a winding up, as stated in the dissolution clause of the memorandum and articles of association adopted on 5th February 2013. The trustees are appointed by election to post.

Healthwatch Redbridge has a board of trustees comprising of members from a wide range of backgrounds. The trustees meet regularly. Day to day responsibility is currently delegated to the Chief Executive Officer, Ms Cathy Turland.

The Trustees do not consider there to be any related party matters requiring disclosure.

We are currently carrying out the HWE Quality Standards Framework audit throughout our organisation. This will help the board to understand where there are potential needs within the organisation and to identify and report our standards to HWE. All HW organisations are being asked to carry out the audit to support the development of quality standards across England.

# TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT) (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2022

#### Disabled persons

Applications for employment by disabled persons are always fully considered, bearing in mind the aptitudes of the applicant concerned. In the event of members of staff becoming disabled, every effort is made to ensure that their employment within the charity continues and that the appropriate training is arranged. It is the policy of the charity that the training, career development and promotion of disabled persons should, as far as possible, be identical to that of other employees.

The charity's policy is to consult and discuss with employees, through unions, staff councils and at meetings, matters likely to affect employees' interests.

Information of matters of concern to employees is given through information bulletins and reports which seek to achieve a common awareness on the part of all employees of the financial and economic factors affecting the group's performance.

#### **Auditor**

In accordance with the company's articles, a resolution proposing that Reddy Siddiqui LLP be reappointed as auditor of the company will be put at a General Meeting.

Disclosure of information to auditor

In accordance with Section 418(2) of the Companies Act 2006, each trustee in office at the date the Trustees' Report is approved confirms that:

- so far as the trustees' are aware there is no relevant audit information of which the charity's auditor is unaware; and
- He/She has taken all the steps that he/she ought to have taken as a trustee in order to make himself or herself aware of any relevant audit information and to establish that the charity's auditor is aware of that information

The report of the trustees has been prepared taking advantage of the small companies' exemption of section 415A of the Companies Act 2006

The trustees' report was approved by the Board of Trustees.

Mrs Lorraine Yvonne Silver

Trustee

9 December 2022

# STATEMENT OF TRUSTEES' RESPONSIBILITIES FOR THE YEAR ENDED 31 MARCH 2022

The trustees, who are also the directors of HEALTHWATCH REDBRIDGE for the purpose of company law, are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company Law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that year.

In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

### INDEPENDENT AUDITOR'S REPORT

### TO THE MEMBERS OF HEALTHWATCH REDBRIDGE

#### Opinion

We have audited the financial statements of HEALTHWATCH REDBRIDGE (the 'charity') for the year ended 31 March 2022 which comprise the statement of financial activities, the balance sheet and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2022 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
- have been prepared in accordance with the requirements of the Companies Act 2006.

#### Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the financial statements* section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

### Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concem basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

### Other information

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

# INDEPENDENT AUDITOR'S REPORT (CONTINUED) TO THE MEMBERS OF HEALTHWATCH REDBRIDGE

# Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of our audit:

- the information given in the trustees' report, which includes the directors' report prepared for the purposes of company law, for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the directors' report included within the trustees' report have been prepared in accordance with applicable legal requirements.

## Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charity and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report included within the trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the trustees' report.

#### Responsibilities of trustees

As explained more fully in the statement of trustees' responsibilities, the trustees, who are also the directors of the charity for the purpose of company law, are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

# Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which our procedures are capable of detecting irregularities, including fraud, is detailed below.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: http://www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

# INDEPENDENT AUDITOR'S REPORT (CONTINUED) TO THE MEMBERS OF HEALTHWATCH REDBRIDGE

### Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

S. Endy

Seema Siddiqui (Senior Statutory Auditor) for and on behalf of Reddy Siddiqui LLP

9 December 2022

Chartered Accountants Statutory Auditor

183-189 The Vale Acton London W3 7RW

# STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT

# FOR THE YEAR ENDED 31 MARCH 2022

		Unrestricted funds 2022	Restricted funds 2022	Total U 2022	nrestricted funds 2021	Restricted funds 2021	Total 2021
	Notes	£	£	£	£	£	£
Income from:							
Donations and legacies	3	-	159,050	159,050	-	119,900	119,900
Expenditure on:							
Raising funds	4	-	507	507	-	1,103	1,103
01-20-10-10-10-10-10-10-10-10-10-10-10-10-10	_						
Charitable activities	5	-	125,539	125,539	-	117,181	117,181
Total expenditure			126,046	126,046		440.004	440.004
Total expellature			120,040	120,040		118,284	118,284
Net income for the year	r/						
Net movement in funds		-	33,004	33,004	-	1,616	1,616
			,	,		.,	.,
Fund balances at 1 April	2021	31,628	10,529	42,157	31,628	8,913	40,541
Fund balances at 31 Ma	arch						
2022		31,628	43,533	75,161	31,628	10,529	42,157

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

# BALANCE SHEET AS AT 31 MARCH 2022

			2022		2021
	Notes	£	£	£	£
Current assets					
Debtors	10	35,480		130	
Cash at bank and in hand		48,151		46,381	
		83,631		46,511	
Creditors: amounts falling due within		33,00		10,011	
one year	11	(8,470)		(4,354)	
Net current assets			75.404		40.4==
Net current assets			75,161		42,157
Income funds					
Restricted funds - general			43,533		10,529
Unrestricted funds			31,628		31,628
			75,161		42,157

The financial statements were approved by the Trustees on 9 December 2022

L. Silver

Mrs Lorraine Yvonne Silver Trustee

Company registration number 08389279

# NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2022

# 1 Accounting policies

#### **Charity information**

HEALTHWATCH REDBRIDGE is a private company limited by guarantee incorporated in England and Wales. The registered office is 1st Floor, 103 Cranbrook Road, Ilford, Essex, IG1 4PU, United Kingdom.

## 1.1 Accounting convention

The financial statements have been prepared in accordance with the charity's [governing document], the Companies Act 2006, FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" ("FRS 102") and the Charities SORP "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (effective 1 January 2019). The charity is a Public Benefit Entity as defined by FRS 102.

The charity has taken advantage of the provisions in the SORP for charities not to prepare a Statement of Cash Flows.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest  $\pounds$ .

The financial statements have been prepared under the historical cost convention, [modified to include the revaluation of freehold properties and to include investment properties and certain financial instruments at fair value]. The principal accounting policies adopted are set out below.

### 1.2 Going concern

At the time of approving the financial statements, the trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. Thus the trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

#### 1.3 Charitable funds

Unrestricted funds are available for use at the discretion of the trustees in furtherance of their charitable objectives.

Restricted funds are subject to specific conditions by donors as to how they may be used. The purpose and uses of the restricted funds are set out in the notes to the accounts.

Unrestricted funds are general funds that are available for use at the trustees' discretion in furtherance of the objectives of the charity.

#### 1.4 Income

Income is recognised when the charity is legally entitled to it after any performance conditions have been met, the amounts can be measured reliably, and it is probable that income will be received.

Cash donations are recognised on receipt. Other donations are recognised once the charity has been notified of the donation, unless performance conditions require deferral of the amount. Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

Legacies are recognised on receipt or otherwise if the charity has been notified of an impending distribution, the amount is known, and receipt is expected. If the amount is not known, the legacy is treated as a contingent asset.

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2022

#### 1 Accounting policies

(Continued)

### 1.5 Expenditure

#### Expenditure

Liabilities are recognized as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

#### Raising funds

Raising funds includes all expenditure incurred by the charity to raise funds for its charitable purposes and includes costs of all fundraising activities, events and non-charitable trading.

#### Charitable activities

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both the direct pay and non-pay costs and support costs relating to those activities.

#### Governance costs

Governance costs include those costs associated with meeting the constitutional and statutory requirements of the charity, and include its audit fees and costs linked to the strategic management of the charity including trustee expenses.

### Allocation and apportionment of costs

Support costs include administrative office functions and premises costs. These have been allocated to activity cost categories on a basis consistent with the use of resources: allocating premises costs on floor areas, staff costs by the time spent and other costs on a measure of usage.

## 1.6 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

## 1.7 Financial instruments

The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charity's balance sheet when the charity becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

#### Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2022

### 1 Accounting policies

(Continued)

#### Basic financial liabilities

Basic financial liabilities, including creditors and bank loans are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

#### Derecognition of financial liabilities

Financial liabilities are derecognised when the charity's contractual obligations expire or are discharged or cancelled.

### 1.8 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

# 2 Critical accounting estimates and judgements

In the application of the charity's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

### 3 Donations and legacies

	Restricted funds general 2022 £	Restricted funds general 2021 £
Services provided under contract	159,050	119,900
Grants receivable for core activities London Borough of Redbridge	159,050 ———————————————————————————————————	119,900

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2022

91	1000	-	1000				

4	Raising funds		
		Restricted funds general 2022 £	Restricted funds general 2021 £
	Fundraising and publicity Advertising	507	1,103
5	Charitable activities		
		Charitable Expenditure I Heading 1 2022 £	Charitable Expenditure Heading 1 2021 £
	Staff costs Insurance Postage, printing & stationeries Telephone and fax Travelling Consultancy Sundry expenses Staff training Computer expenses	89,792 286 659 788 276 960 437 291 4,592	83,275 286 382 403 65 960 674 795 3,883
		98,081	90,723

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2022

6	Support costs						
		Support Go		2022	Support Go		2021
		costs	costs		costs	costs	
		£	£	£	£	£	£
	Premises	17,500	-	17,500	17,500	_	17,500
	Accountancy fees	7,198		7,198	6,228	-	6,228
	Audit fees	-	2,760	2,760	-	2,730	2,730
		24,698	2,760	27,458	23,728	2,730	26,458
	Analysed between						
	Charitable activities	24,698	2,760	27,458	23,728	2,730	26,458
					=		

Governance costs includes payments to the auditors of £2760 (2021- £3000) for audit fees.

### 7 Auditor's remuneration

Fees payable to the charity's auditor and associates:	2022 £	2021 £
Audit of the charity's annual accounts	2,760	2,730

### 8 Trustees

None of the trustees (or any persons connected with them) received any remuneration or benefits from the charity during the year.

### 9 Employees

The average monthly number of employees during the year was:

The average mentally number of employees during the year was.	2022 Number	2021 Number
	3	3
Employment costs	2022 £	2021 £
Wages and salaries	89,792 =====	83,275

There were no employees whose annual remuneration was more than £60,000.

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2022

10	Debtors						
	Amounts falling due withir	one year:				2022 £	2021 £
	Trade debtors						400
	Prepayments and accrued in	come				35,480	130
						35,480	130
11	Creditors: amounts falling	due within	one year				
						2022	2021
						£	£
	Other taxation and social sec	curity				1,652	1,598
	Trade creditors					519	519
	Other creditors					6,299	2,237
						8,470	4,354
12	Analysis of net assets betw						
	Ur	restricted	Restricted	Total	Unrestricted	Restricted	Total
		funds 2022	funds 2022	2022	funds 2021	funds	0004
		£022	2022 £	2022 £	2021 £	2021 £	2021 £
	Fund balances at 31 March 2022 are represented by:	2	2.	L	£	£	£
	Current assets/(liabilities)	75,161	-	75,161	42,157	-	42,157
		75,161	-	75,161	42,157		42,157
						-	

# 13 Related party transactions

There were no disclosable related party transactions during the year (2021 - none).